#### FIONA FLOWERS

## Etobicoke ON I 647 850 7773 I hello@fionaflowers.ca I fionaflowers.ca

### **SUMMARY OF SKILLS**

- Ability to create content for online platforms, social media, digital and email content creation
- Understanding of website, social and email marketing including UX writing and experience with SEO
- Advanced skills in Adobe Creative Suite, digital photography, audio/video editing, social media platforms, scheduling, and SEO
- Deadline-driven multi-tasker with a strong attention to detail, and excellent organizational skills
- Can develop custom forms, including multi-step form, and backend submission. Possess strong English copywriting and editing skills
- In-depth knowledge of graphic design, styles, typography, and layout techniques
- Excellent communicator and creative thinker, with an ability to use both data and intuition to inform decisions
- Ability to operate in a fast-paced environment with changing priorities, excellent project management, time management, and prioritization skills
- Able to collaborate with agency to ensure that social media responses are accurate and ensuring that any crisis management is handled appropriately with relevant stakeholders
- Thinks 'out-of-the-box' to creatively resolve and diagnose complex development and analytics implementation issues
- Capable to oversee design elements and follow brand guidelines and provided designs
- Able to develop, evaluate and prioritize different technical solutions on ease of implementation, ease of upkeep, scalability, and security
- Ability to use JavaScript to develop personalized web page user experiences, and to create custom animations on landing pages and websites
- Currently training on full stack development, front-end development, design and content strategy for online immersion and Social Media Content Management
- Strong understanding of typography, graphics, colour palettes and principles of design necessary to ensure a pleasant end user experience

### Digital Product Design

- User Interface & Experience
- Web Development
- Media Creation
- Digital Project Management
- Video Editing
- Graphic Design
- IT Consulting
- Design Research
- Digital Marketing
- Digital Administration
- Email Design & Marketing
- Storyboarding
- Videography
- Photography
- Desktop Support

## <u>SKILLS</u>

- PhotoshopIllustrator
- Premier Pro
- After Effects
- Acrobat Pro
- Microsoft Office Suite
- Canva
- Figma
- Bootstrap Framework
- HTML5, CSS, JS, AJAX, PHP
- Mailchimp
- CapCut
- Social Media Platforms
- Windows
- MAC OS
- FTP, Hosting, Domains
- Visual Studio Code
- Text Editors

- iMac
- Macbook Pro
- iPad, iPhone
- Canon Cameras
- Lenses
- Grip Gear
- Lights Gear
- Tripods, Sliders
- Photo Setup
- Video Setup
- Drones
- GoPros
- OSMO
- Backup Drives
- Backup Readers
- Scanners HiRes
- PC Builds

#### **WORK EXPERIENCE**

#### Digital Content Specialist I Exfetch

May 2023 to Present

- Responsible for creating content flow, user experience, and process through to deliver a website with media product design and services
- Research and consult to clients proposed product service solutions for development, creation, and presentation
- Effectively and efficiently manage projects for website design and development, video production, and photography
- Create strategy and develop digital products for marketing and media that is original, consistent in style, quality, and on brand
- Design and develop websites and create media with video, photography, aerial filming, and animation

### Web Designer & Developer contractor I Marketsites.ca- Toronto, Canada

2003 to 2008

# Web Designer & Developer I Signature Vacations

- Responsible for web portal and maintained website pages and new developments
- Approached other web portals for analysis of structure and redesign
- Liaised and coordinated with higher management, IT, and marketing

May 2008 to June 2008

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## Web Designer & Developer I Xe.com

February 2007

- Responsible for web analysis, researching potential website objectives and initiatives
- Completed structure, marketing, and process positioning of public website, and liaised/coordinated with higher management

### Team Leader Web Development Team I Post Media formally CanWest Interactive

August 2005 to December 2005

- Hired and led a team of 10 developers for the new Canada.com website
- Developed with 300 wireframes and style guides
- Completed project planning and tasking with marketing team, and used CSS, HTML, and JavaScript
- Advanced knowledge of website and network topology

### Web Designer & Developer I CTI - Cesaroni Technology Inc.

June 2004 to March 2005

- Conceptualized and created original design of website, and completed restructuring of pre-existing site with content control
- Photographed product line for online display, and liaised/coordinated with all levels of senior management

### Web Designer & Developer I Teknion

August 2004 to December 2004

- Responsible for maintaining and updating Teknion.com website including collaborated with corporate marketing, IT, Canadian marketing, Sales, and designers
- Provided internet technology solutions for marketing and sales initiatives
- Updated website for two product launches, created animation, consulted on structure of website and technical implications, and met on behalf of the company with third party suppliers

## Web Designer & Developer I KML Building Solutions

December 2003 to March 2004

- Created and restructured websites, designed marketing materials, and implemented search engine, and testing environment
- Researched and corresponded with clients, wrote press releases, provided ongoing technical support and training to senior management

### Web Project Leader, Web Administrator I MedAS/BBC

September 2001 to December 2001

- Re-designed, developed, and maintained web-based sites and applications on internal and external client Intranet
- Consulted with clients and third-party suppliers to address and analyze technical requirements for web-based solutions
- Promoted to project leader; planned, managed, developed HR Intranet site, and participated in candidates hiring process
- Prototyped new intranet design and layout on BBC intranet site

#### Web Developer I British Telecom

February 2001 to April 2001

- Developed front-end global applications on BT's Genie Internet unified messaging system
- Developed custom applications on a database driven website using content management server Vignette 5.5 web Learned advanced development on new technologies module-based server OpenWave, and Phone.com

### Web Designer & Developer I Psion Computers

March 2000 to December 2000

- Worked with the marketing team to developed and designed the presence of online sites
- Maintained all websites, optimized images, promotional launches, addressed third party suppliers
- Reported web statistics, designed, and developed animated presentations for product launch and presentations Designed and developed an international marketing portal

## **EDUCATION, TRAINING AND CERTIFICATIONS**

Problem Solving & Programming Logic course   Sheridan College	2008
Java I Sheridan College	2008
Supervising & Managing People I Peel Education Continue Studies	2007
French I Peel Education Continue Studies	2007
International Trade I Peel Education Continue Studies	2007
Effective Project Management I University of Toronto - Continue Studies	2005 – 2006
Web Strategy/Presence I University of Toronto - Continue Studies	2005 – 2006
Competitive Intelligence I University of Toronto - Continue Studies	2005 – 2006
Semiotics in Advertising I University of Toronto - Continue Studies	2005 – 2006
Java I JavaConsult	2001

Microsoft Certified Systems Engineer I Unicom Information Systems

PC Specialist I Unicom Information Systems

Internet Applications Specialist/Web Design & Development